## On the Dynamics of Influence and Appraisal Networks

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### New text "Lectures on Network Systems"

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#### Linear Systems:

- social, sensor, robotic & compartmental examples,
- 2 matrix and graph theory, with an emphasis on Perron-Frobenius theory and algebraic graph theory,
- averaging algorithms in discrete and continuous time, described by static and time-varying matrices, and
- opsitive & compartmental systems, dynamical flow systems, Metzler matrices.

#### Nonlinear Systems:

- on nonlinear consensus models.
- oppulation dynamic models in multi-species systems,
- coupled oscillators, with an emphasis on the Kuramoto model and models of power networks

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## Dynamics and learning in social systems

#### Dynamic phenomena on dynamic social networks

- opinion formation, information propagation, collective learning, task decomposition/allocation/execution
- 2 interpersonal network structures, e.g., influences & appraisals

#### Questions on collective intelligence, rationality & performance:

- wisdom of crowds vs. group think
- influence centrality (democracy versus autocracy)
- collective learning or lack thereof





Dynamics and learning in social systems	Selected literature on math sociology and systems/control
Mathematical sociology + systems/controls opinion dynamics over influence networks • seminal works: French '56, Harary '59, DeGroot '74, Friedkin '90 • recently: bounded confidence, learning, social power • key object: row stochastic matrix dynamics of appraisal networks and balance theory • seminal works: Heider '46, Cartwright '56, Davis/Leinhardt '72 • recently: dynamic balance, empirical studies • key object: signed matrix Not considered today: • other dynamic phenomena (epidemics) • static network science (clustering) • game theory and strategic behavior (network formation)	<ul> <li>F. Harary, R. Z. Norman, and D. Cartwright. Structural Models: An Introduction to the Theory of Directed Graphs. John Wiley &amp; Sons, 1965. ISBN 047135130X (Institute for Social Research, University of Michigan)</li> <li>M. O. Jackson. Social and Economic Networks. Princeton University Press, 2010. ISBN 0691148201</li> <li>D. Easley and J. Kleinberg. Networks, Crowds, and Markets: Reasoning About a Highly Connected World. Cambridge University Press, 2010. ISBN 0521195330</li> <li>N. E. Friedkin and E. C. Johnsen. Social Influence Network Theory: A Sociological Examination of Small Group Dynamics. Cambridge University Press, 2011. ISBN 9781107002463</li> <li>exploding literature on social networks from sociology, physics, CS/engineering</li> </ul>
Selected literature on opinion dynamics	Selected literature on social power & reflected appraisal
<ul> <li>J. R. P. French. A formal theory of social power. <i>Psychological Review</i>, 63(3):181–194, 1956. doi:10.1037/h0046123</li> <li>M. H. DeGroot. Reaching a consensus. <i>Journal of the American Statistical Association</i>, 69(345):118–121, 1974. doi:10.1080/01621459.1974.10480137</li> <li>N. E. Friedkin and E. C. Johnsen. Social influence and opinions. <i>Journal of Mathematical Sociology</i>, 15(3-4):193–206, 1990. doi:10.1080/0022250X.1990.9990069</li> <li>A. V. Proskurnikov and R. Tempo. A tutorial on modeling and analysis of dynamic social networks. Part I. <i>Annual Reviews in Control</i>, 43:65–79, 2017. doi:10.1016/j.arcontrol.2017.03.002</li> </ul>	<ul> <li>C. H. Cooley. Human Nature and the Social Order. Charles Scribner Sons, New York, 1902</li> <li>V. Gecas and M. L. Schwalbe. Beyond the looking-glass self: Social structure and efficacy-based self-esteem. Social Psychology Quarterly, 46(2):77–88, 1983. URL http://www.jstor.org/stable/3033844</li> <li>N. E. Friedkin. A formal theory of reflected appraisals in the evolution of power. Administrative Science Quarterly, 56(4):501–529, 2011. doi:10.1177/0001839212441349</li> </ul>

Outline		Opinion dynamics and social power along sequences
N. E. Friedkin, P. social power: Natu along issue sequen	се, 3:444–472, 2016.	<ul> <li>Deliberative groups in social organization</li> <li>government: juries, panels, committees</li> <li>corporations: board of directors</li> <li>universities: faculty meetings</li> </ul>
along issue sequen		<ul><li>opinion dynamics for single issue?</li><li>levels of openness and closure along sequence?</li></ul>
Proceedings of the 11380–11385, 201 doi:10.1073/pnas		<ul><li>influence accorded to others? emergence of leaders?</li></ul>
<ul><li>2 Influence systems:</li><li>3 Appraisal systems a</li></ul>	the mathematics of social power and collective learning	<ul> <li>Groupthink = "deterioration of mental efficiency from in-group pressures," by I. Janis, 1972</li> <li>Wisdom of crowds = "group aggregation of information results in better decisions than individual's" by J. Surowiecki, 2005</li> </ul>
Postulated mechan	isms for opinion dynamics $1/2$	Postulated mechanisms for opinion dynamics 2/2
	French-DeGroot averaging model $y_i^+ := average(y_i, \{y_j, j \text{ is neighbor of } i\})$ y(k+1) = Ay(k) where A is nonnegative and row-stochastic	Averaging (French-DeGroot model) $y(k+1) = Ay(k) \qquad \lim_{k \to \infty} y(k) = (c^{\top}y(0))\mathbb{1}_n$ Averaging + attachment to initial opinion (F-J model) $y(k+1) = (I_n - \Lambda)Ay(k) + \Lambda y(0),$ $\Lambda = \operatorname{diag}(A)$
	Consensus under mild connectivity assumptions:	Convergence under mild connectivity+stubburness assumptions:
	$\lim_{k\to\infty}y(k)=(c^{\top}y(0))\mathbb{1}_n$	$\lim_{k\to\infty} y(k) = V \cdot y(0),  \text{for } V = (I_n - (I_n - \Lambda)A)^{-1}\Lambda$
		$c = V^{\top} \mathbb{1}_n / n$ = average contribution of each agent

social power:

social power:

entries of dominant left eigenvector Ci

self-weight = level of closure:  $a_{ii}$ diagonal entries of influence matrix entries of centrality vector  $C_i$ 

Today we skip these proofs				Experiments on opinion formation and influence networks domains: risk/reward choice, analytical reliability, resource allocation	
Mathematical analysis of l understood: • Jordan normal form • Perron-Frobenius the • algebraic graph theor	ory		; well	<ul> <li>30 groups of 4 subjects in a face-to-face discussion</li> <li>sequence of 15 issues</li> <li>each issue is risk/reward choice: <ul> <li>what is your minimum level of confidence (scored 0-100)</li> <li>required to accept a risky option with a high payoff rathen than a less risky option with a low payoff?</li> <li>e.g.: medical, financial, professional, etc</li> </ul> </li> <li>"please, reach consensus" pressure</li> <li>On each issue, each subject recorded (privately/chronologically): <ul> <li>an initial opinion prior to the-group discussion,</li> </ul> </li> </ul>	
				<ul> <li>a final opinion after the group-discussion (3-27 mins),</li> <li>an allocation of "100 influence units"         <ul> <li>("these allocations represent your appraisal of the relative influence of each group member's opinion on yours").</li> </ul> </li> </ul>	
(1/3) Prediction of	individual fina	al opinions		Extensions to: intellective and resource allocation issues	
Balanced random-interc	cept multilevel lo	ongitudinal regro	ession (c)	<b>Risk/reward choice</b> : N. E. Friedkin, P. Jia, and F. Bullo. A theory of the evolution of social power: Natural trajectories of interpersonal influence systems along issue sequences.	
	(4)	(8)	(0)	Sociological Science, 3:444–472, 2016.	
F-J prediction		0.897***	1.157***	doi:10.15195/v3.a20	
		(0.018)	(0.032)	Intellective issue	
initial opinions			-0.282***	Two medical teams are working independently to achieve a cure for a disease. Team A succeeds if	
-			(0.031)	problems $A_1$ and $A_2$ with $\mathbb{P}[A_1] = 0.60$ and $\mathbb{P}[A_2] = 0.45$ .	
log likelihood	-8579.835	-7329.003	-7241.097	Team B succeeds if problems $B_1$ , $B_2$ , and $B_3$ , with $\mathbb{P}[B_1] = 0.80$ , $\mathbb{P}[B_2] = 0.85$ , $\mathbb{P}[B_3] = 0.95$	
standard errors are in parent	theses; $^{**}$ $p \leq 0.01$	, *** $p \le 0.001;$ m	aximum	What is your estimate of the probability that the disease will be cured?	
likelihood estimation with robust standard errors; $n = 1,800$ .			Multidimensional resource allocation Diet problem: Given 4 food groups: Fruits, Vegetables, Grains, and Meats.		
FJ averaging model					

What are your ideal percentages in your preferred min/max ranges?

### Recent empirical and theoretical results

#### Averaging models are predictive

- N. E. Friedkin, P. Jia, and F. Bullo. A theory of the evolution of social power: Natural trajectories of interpersonal influence systems along issue sequences. Sociological Science, 3:444–472, 2016. doi:10.15195/v3.a20
- N. E. Friedkin and F. Bullo. How truth wins in opinion dynamics along issue sequences.

*Proceedings of the National Academy of Sciences*, 114(43):11380–11385, 2017. doi:10.1073/pnas.1710603114

Empirical evidence that (1) FJ model substantially clarifies how truth wins in groups engaged in sequences of intellective issues (2) learning and reflected appraisal take place

N. E. Friedkin, W. Mei, A. V. Proskurnikov, and F. Bullo. Mathematical structures in group decision-making on resource allocation distributions.

#### Submitted

Empirical evidence that (1) FJ model provides quantitative mechanistic explanation for uncertain multi-objective decision making problem and (2) FJ provides detailed explanation for group satisficing solutions

## (2/3) Prediction of individual level of closure

#### Balanced random-intercept multilevel longitudinal regression

individual's "closure to influence" as predicted by:

- individual's prior centrality  $c_i(s)$
- individual's time-averaged centrality  $\bar{c}_i(s) = \frac{1}{s} \sum_{t=1}^{s} c_i(t)$

	(a)	(b)	(c)
$c_i(s)$		0.336***	
$\bar{c}_i(s)$			0.404**
S		0.002	$-0.018^{***}$
$s  imes c_i(s)$		0.171	
$s imes ar{c}_i(s)$			0.095***
log likelihood	-367.331	-327.051	-293.656

prior and cumulative prior centrality predicts individual closure

Opinion dynamics along sequences Postulated mechanism for network evolution

#### From Wikipedia

1. Reflected appraisal = a person's perception of how others see and evaluate him or her.

2. This process has been deemed important to the development of a person's self-esteem, because it includes interaction with people outside oneself.

3. The reflected appraisal process concludes that people come to think of themselves in the way they believe others think of them.

#### Reflected appraisal process (Cooley 1902 and Friedkin 2011)

Along issues s = 1, 2, ..., individual dampens/elevates self-weight according to prior influence centrality

self-weights := relative control on prior issues = social power

## (3/3) Prediction of cumulative influence centrality



individuals accumulate influence centralities at different rates, and their time-average centrality stabilizes to constant values

# Outline

# Opinion dynamics and social power along issue sequences

French-DeGroot averaging model

<ul> <li>Influence systems: statistical results on empirical data</li> <li>Influence systems: the mathematics of social power</li> <li>P. Jia, A. MirTabatabaei, N. E. Friedkin, and F. Bullo. Opinion dynamics and the evolution of social power in influence networks. SIAM Review, 57(3):367–397, 2015. doi:10.1137/130913250</li> <li>G. Chen, X. Duan, N. E. Friedkin, and F. Bullo. Social power dynamics over switching and stochastic influence networks. IEEE Transactions on Automatic Control, May 2017. doi:10.1109/TAC.2018.2822182</li> <li>Appraisal systems and collective learning</li> </ul>	French-DeGroot averaging model y(k + 1) = Ay(k) Consensus under mild assumptions: $\lim_{k \to \infty} y(k) = (v_{\text{left}}(A) \cdot y(0))\mathbbm 1_n$ where $v_{\text{left}}(A)$ is social power • $A_{ii} =: x_i$ are self-weights / self-appraisal = level of closure • let $W_{ij}$ be relative interpersonal accorded weights define $A_{ij} =: (1 - x_i)W_{ij}$ so that $A(x) = \text{diag}(x) + \text{diag}(\mathbbm 1_n - x)W$ • $v_{\text{left}}(W) = (w_1, \dots, w_n) = \text{dominant eigenvector for } W$
Opinion dynamics and social power along issue sequences	Dynamics of the influence network
<b>Reflected appraisal phenomenon</b> (Cooley 1902 and Friedkin 2011) along issues $s = 1, 2,,$ individual dampens/elevates self-weight according to prior influence centrality	
<b>Reflected appraisal phenomenon</b> (Cooley 1902 and Friedkin 2011) along issues $s = 1, 2,,$ individual dampens/elevates	Dynamics of the influence network           Existence and stability of equilibria?           Role of network structure and parameters?



Recent extensions on social power evolution	Summary (Social Influence)
<ul> <li>X. Chen, J. Liu, MA. Belabbas, Z. Xu, and T. Başar. Distributed evaluation and convergence of self-appraisals in social networks. <i>IEEE Transactions on Automatic Control</i>, 62(1):291–304, 2017. doi:10.1109/TAC.2016.2554280</li> <li>M. Ye, J. Liu, B. D. O. Anderson, C. Yu, and T. Başar. On the analysis of the DeGroot-Friedkin model with dynamic relative interaction matrices. In <i>IFAC World Congress</i>, pages 11902–11907, Toulouse, France, July 2017. doi:10.1016/j.ifacol.2017.08.1426</li> <li>P. Jia, N. E. Friedkin, and F. Bullo. Opinion dynamics and social power evolution over reducible influence networks. <i>SIAM Journal on Control and Optimization</i>, 55(2):1280–1301, 2017. doi:10.1137/16M1065677</li> <li>Z. Askarzadeh, R. Fu, A. Halder, Y. Chen, and T. T. Georgiou. Stability theory in <i>l</i><sub>1</sub> for nonlinear Markov chains and stochastic models for opinion dynamics, 2017. URL https://arxiv.org/pdf/1706.03158</li> </ul>	<ul> <li>New perspective on influence networks and social power</li> <li>designed/executed/analyzed experiments on group discussions</li> <li>proposed/analyzed/validated dynamical models with feedback</li> <li>novel mechanism for power accumulation / emergence of autocracy</li> <li>Open directions</li> <li>model robustness</li> <li>dynamics of interpersonal appraisals</li> <li>larger-scale online experiments</li> <li>intervention strategies for optimal group discussions</li> <li>intervention strategies for optimal group discussions</li> <li>Mo one speaks twice, until everyone speaks once Robert's Rules of Order &amp; parliamentary procedures</li> </ul>
Outline	Appraisal systems and collective learning
<ul> <li>Influence systems: statistical results on empirical data</li> <li>Influence systems: the mathematics of social power</li> </ul>	<ul> <li>Teams and tasks</li> <li>individuals with skills</li> <li>executing a sequence of tasks</li> <li>related through networks of interpersonal appraisals and influence</li> </ul> Natural social processes along sequences
<ul> <li>Appraisal systems and collective learning</li> <li>W. Mei, N. E. Friedkin, K. Lewis, and F. Bullo. Dynamic models of appraisal networks explaining collective learning. IEEE Transactions on Automatic Control, 2018. doi:10.1109/TAC.2017.2775963</li> </ul>	<ul> <li>how is task decomposed, assigned and executed?</li> <li>how do individuals learn about each other?</li> <li>how does group performance evolve?</li> </ul> models/conditions for learning correct appraisals and achieving optimal assignments model/conditions for failure to learn and correctly assign

Selected literature on learning in appraisal systems	Collective Learning Model
<ul> <li>D. M. Wegner. Transactive memory: A contemporary analysis of the group mind. In B. Mullen and G. R. Goethals, editors, <i>Theories of Group Behavior</i>, pages 185–208. Springer, 1987. doi:10.1007/978-1-4612-4634-3</li> <li>K. Lewis. Measuring transactive memory systems in the field: Scale development and validation. <i>Journal of Applied Psychology</i>, 88(4):587–604, 2003. doi:10.1037/0021-9010.88.4.587</li> <li>J. R. Austin. Transactive memory in organizational groups: the effects of content, consensus, specialization, and accuracy on group performance. <i>Journal of Applied Psychology</i>, 88(5):866, 2003. doi:10.1037/0021-9010.88.5.866</li> </ul>	<ul> <li>Transactive memory system (TMS)</li> <li>collective knowledge on who knows what</li> <li>task execution &amp; observation lead group to increasingly accurate knowldge &amp; consensus</li> <li><i>n</i> individuals with skill levels x ∈ Δ<sub>n</sub></li> <li>TMS = appraisal matrix row stochastic</li> <li>workload assignment w ∈ Δ<sub>n</sub></li> <li>optimal assignment: w* = x</li> </ul>

## Collective Learning Model: Key Assumptions



### Key assumptions of assign/appraise dynamics

- Static assignment by appraisal centrality or appraisal average
- **2** Static individual performance  $p_i = x_i/w_i$
- **Observation of own vs average performance** 
  - $\phi_i = \text{own performance} \text{average of observed subgroup performance}$
- appraise/influence: elevate/dampen self-appraisal + opinion exchange

# Collective Learning Model: Result 1/3

### 1. TMS is akin to a manager

• Along assign/appraise dynamics: generalized replicator equation

$$\dot{w}_i = w_i \Big( a_{ii} \phi_i - \sum_k a_{kk} w_k \phi_k \Big)$$

• akin to replicator equation modeling a "manager dynamics"

$$\dot{w}_i = w_i \Big( p_i - \sum_k w_k p_k \Big) \implies w(t) \to x$$

Collective Learning Model: Result 2/3
<ol> <li>TMS is akin to a manager</li> <li>Opinion exchange compensates for lack of observation.</li> </ol>
Conditions for asymptotic optimization
<ul> <li>assign/appraise dynamics:</li> </ul>
strongly connected observation network $\Rightarrow w(t)  ightarrow w^* = x$
<ul> <li>additionally with influence dynamics:</li> </ul>
globally reachable node in observation network $\Rightarrow w(t)  o w^* = x$ moreover: consensus on correct appraisals
assign/appraise dynamics:

Summary

### Contributions

- dynamics and feedback in sociology and organization science
- a new perspective on social power, self-appraisal, influence networks
- a new explanation of team learning and rationality



### Next steps

- theoretical analysis of increasingly realistic models
- ② validation via human subject experiments on larger networks

# **③** Outreach/collaboration for control community with

sociologists, psychologists, organization scientists on problems from Mathematical Sociology and Network Science

## Collective Learning Model: Result 3/3

- 1. TMS is akin to a manager
- 2. Opinion exchange compensates for lack of observation.

### 3. Causes of incorrect learning and suboptimal assignment:

- assignment rule: appraisal average (and no influence dynamics)
- appraise dynamics: observation graph without connectivity properties
- influence dynamics: prejudice model (F-J model)