# On the Dynamics of Influence and Appraisal Networks

Francesco Bullo



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### Acknowledgments



Ana MirTabatabaei Apple



Peng Jia Discover Financial



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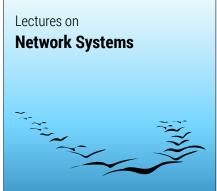


Kyle Lewis UCSB



Ge Chen Chinese Academy of Sciences

### New text "Lectures on Network Systems"



#### Francesco Bullo

With contributions by Jorge Cortés Florian Dörfler Sonia Martínez Lectures on Network Systems, ver .95 For students: free PDF for download For instructors: slides and answer keys http://motion.me.ucsb.edu/book-lns/

#### Linear Systems:

- motivating examples from social, sensor and compartmental networks
- matrix and graph theory, with an emphasis on Perron–Frobenius theory and algebraic graph theory
- averaging algorithms in discrete and continuous time, described by static and time-varying matrices
- positive and compartmental systems, described by Metzler matrices

#### Nonlinear Systems:

- I formation control problems for robotic networks
- coupled oscillators, with an emphasis on the Kuramoto model and models of power networks
- virus propagation models, including lumped and network models as well as stochastic and deterministic models
- oppulation dynamic models in multi-species systems

# Dynamics and learning in social systems

#### Dynamic phenomena on dynamic social networks

- opinion formation, information propagation, collective learning, task decomposition/allocation/execution
- 2 interpersonal network structures, e.g., influences & appraisals

Questions on collective intelligence, rationality & performance:

- wisdom of crowds, group think, and democracy versus autocracy
- collective learning or lack thereof
- discovery/propagation/abandonment of truth





#### opinion dynamics over influence networks

- seminal works: French '56, Harary '59, DeGroot '74, Friedkin '90
- recently: bounded confidence, learning, social power
- key object: row stochastic matrix

#### dynamics of appraisal networks and structural balance

- seminal works: Heider '46, Cartwright '56, Davis/Leinhardt '72
- recently: dynamic balance, empirical studies
- key object: signed matrix

Not considered today:

- other dynamic phenomena (epidemics)
- static network science (clustering)
- game theory and strategic behavior (network formation)

# Selected literature on math sociology and systems/control

- F. Harary, R. Z. Norman, and D. Cartwright. *Structural Models: An Introduction to the Theory of Directed Graphs.* Wiley, 1965 (Research Center for Group Dynamics, Institute for Social Research, University of Michigan)
- M. O. Jackson. Social and Economic Networks.; Princeton Univ Press, 2010
- D. Easley and J. Kleinberg. *Networks, Crowds, and Markets: Reasoning About a Highly Connected World*. Cambridge University Press, 2010
- N. E. Friedkin and E. C. Johnsen. *Social Influence Network Theory: A Sociological Examination of Small Group Dynamics.* ¡ Cambridge University Press, 2011
  - A. V. Proskurnikov and R. Tempo. A tutorial on modeling and analysis of dynamic social networks. Part I. Annual Reviews in Control, 43:65–79, 2017

exploding literature on opinion dynamics in sociology, physics, social networks

### Outline

#### Influence systems: the mathematics of social power

P. Jia, A. MirTabatabaei, N. E. Friedkin, and F. Bullo. "Opinion Dynamics and The Evolution of Social Power in Influence Networks." *SIAM Review*, 57(3):367-397, 2015

### Influence systems: statistical results on empirical data N. E. Friedkin, P. Jia, and F. Bullo. A Theory of the Evolution of Social Power: Natural Trajectories of Interpersonal Influence Systems along Issue Sequences. Sociological Science, 3:444–472, June 2016.

Appraisal systems and collective learning W. Mei, N. E. Friedkin, K. Lewis, and F. Bullo. "Dynamic Models of Appraisal Networks Explaining Collective Learning." IEEE Conf. on Decision and Control, Las Vegas, December 2016.

# Social power along issue sequences

#### Deliberative groups in social organization

- government: juries, panels, committees
- corporations: board of directors
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- opinion dynamics for single issue?
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**Groupthink** = "deterioration of mental efficiency . . . from in-group pressures," by I. Janis, 1972

**Wisdom of crowds** = "group aggregation of information results in better decisions than individual's" by J. Surowiecki, 2005

# Selected literature on social power & reflected appraisal

- J. R. P. French. A formal theory of social power. *Psychological Review*, 63(3):181–194, 1956
- M. H. DeGroot. Reaching a consensus. *Journal of the American Statistical Association*, 69(345):118–121, 1974

- C. H. Cooley. *Human Nature and the Social Order*. Charles Scribner Sons, New York, 1902
- V. Gecas and M. L. Schwalbe. Beyond the looking-glass self: Social structure and efficacy-based self-esteem. *Social Psychology Quarterly*, 46(2):77–88, 1983
  - N. E. Friedkin. A formal theory of reflected appraisals in the evolution of power. *Administrative Science Quarterly*, 56(4):501–529, 2011



DeGroot averaging model for opinion dynamics

$$y(k+1) = Ay(k)$$



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Consensus under mild assumptions:

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$$A(x) = \operatorname{diag}(x) + \operatorname{diag}(\mathbb{1}_n - x)W$$



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$$A(x) = \operatorname{diag}(x) + \operatorname{diag}(\mathbb{1}_n - x)W$$

•  $v_{\text{left}}(W) = (w_1, \dots, w_n) = \text{dominant eigenvector for } W$ 

Reflected appraisal phenomenon (Cooley 1902 and Friedkin 2011)

along issues s = 1, 2, ..., individual dampens/elevates self-weight according to prior influence centrality

self-weights

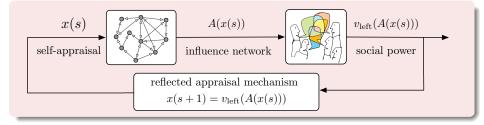
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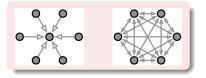
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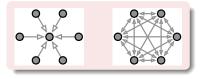


## Dynamics of the influence network



Existence and stability of equilibria? Role of network structure and parameters? Emergence of *autocracy* and *democracy*?

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Existence and stability of equilibria? Role of network structure and parameters? Emergence of *autocracy* and *democracy*?

For strongly connected  $\boldsymbol{W}$  and non-trivial initial conditions

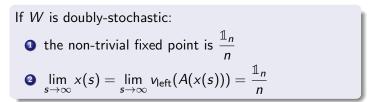
- unique fixed point  $x^* = x^*(w_1, \ldots, w_n)$
- **2** convergence = forgets initial condition

$$\lim_{s \to \infty} x(s) = \lim_{s \to \infty} v_{\mathsf{left}}(A(x(s))) = x^*$$

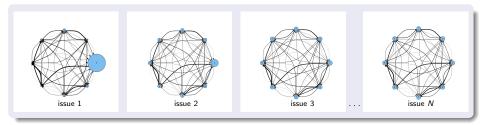
#### **③** accumulation of social power and self-appraisal

- fixed point  $x^*$  has same ordering of  $(w_1, \ldots, w_n)$
- $x^*$  is an extreme version of  $(w_1, \ldots, w_n)$

## Emergence of democracy



- Uniform social power
- No power accumulation = evolution to democracy



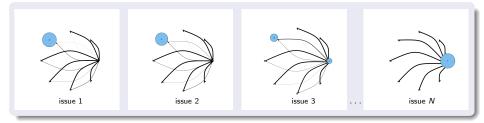
### Emergence of autocracy

If W has star topology with center j:

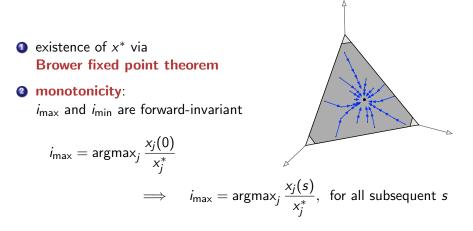
there are no non-trivial fixed points

$$\lim_{s\to\infty} x(s) = \lim_{s\to\infty} v_{\text{left}}(A(x(s))) = e_j$$

- Autocrat appears in center node of star topology
- Extreme power accumulation = evolution to autocracy



## Analysis methods



Onvergence via variation on classic "max-min" Lyapunov function:

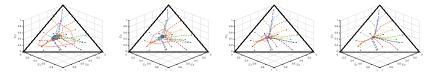
$$V(x) = \max_{j} \left( \ln \frac{x_{j}}{x_{j}^{*}} \right) - \min_{j} \left( \ln \frac{x_{j}}{x_{j}^{*}} \right)$$

strictly decreasing for  $x \neq x^*$ 

### Stochastic models with cumulative memory

Other extensions: modified models, reducible W, periodic W ...

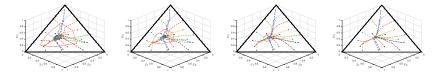
assume noisy interpersonal weights W(s) = W<sub>0</sub> + N(s) assume noisy perception of social power x(s + 1) = v<sub>left</sub>(A(x(s))) + n(s)
 Thm: practical stability of x\*



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assume self-weight := cumulative average of prior social power

$$x(s+1) = (1 - \alpha(s))x(s) + \alpha(s) \Big(v_{\text{left}}(Ax(s)) + n(s)\Big)$$
  
Thm: a.s. convergence to  $x^*$  (under technical conditions)

### Recent extensions on social power evolution

- G. Chen, X. Duan, N. E. Friedkin, and F. Bullo. Stochastic models for social power dynamics over influence networks. *IEEE Trans. Autom. Control*, May 2017. Submitted
- Z. Xu, J. Liu, and T. Başar. On a modified DeGroot-Friedkin model of opinion dynamics. In *Proc ACC*, pages 1047–1052, Chicago, USA, July 2015
- X. Chen, J. Liu, M.-A. Belabbas, Z. Xu, and T. Başar. Distributed evaluation and convergence of self-appraisals in social networks. *IEEE Trans. Autom. Control*, 62(1):291–304, 2017
- M. Ye, J. Liu, B. D. O. Anderson, C. Yu, and T. Başar. On the analysis of the DeGroot-Friedkin model with dynamic relative interaction matrices.
   In *Proc IFAC World C*, Toulouse, France, July 2017
- P. Jia, N. E. Friedkin, and F. Bullo. Opinion dynamics and social power evolution over reducible influence networks. *SIAM J Ctrl Optm*, 55(2):1280–1301, 2017
- Z. Askarzadeh, R. Fu, A. Halder, Y. Chen, and T. T. Georgiou. Stability theory in  $\ell_1$  for nonlinear Markov chains and stochastic models for opinion dynamics. arXiv preprint arXiv:1706.03158, 2017

#### New perspective on influence networks and social power

- dynamics and feedback in influence networks
- novel mechanism for power accumulation / emergence of autocracy

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#### **Open directions**

- measurement models and empirical validation
- intervention strategies for optimal decision making:

No one speaks twice, until everyone speaks once



### Outline

2

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#### Appraisal systems and collective learning

W. Mei, N. E. Friedkin, K. Lewis, and F. Bullo. "Dynamic Models of Appraisal Networks Explaining Collective Learning." *IEEE Conf. on Decision and Control*, Las Vegas, December 2016. Experiments on opinion formation and influence networks domains: risk/reward choice dilemmas, analytical reliability, resource allocation

- 30 groups of 4 subjects in a face-to-face discussion
- sequence of 15 issues in domain of risk/reward choice dilemmas:

what is your minimum level of confidence (scored 0-100) required to accept a risky option with a high payoff rather than a less risky option with a low payoff

- "please, reach consensus" pressure
- On each issue, each subject recorded (privately/chronologically):
  - Initial opinion prior to the-group discussion,
  - **2** a final opinion after the group-discussion (3-27 mins),
  - **③** an allocation of "100 influence units"

("these allocations represent your appraisal of the relative influence of each group member's opinion on yours").

# Postulated mechanisms for single-issue opinion dynamics

### Averaging (DeGroot model))

$$y(k+1) = Ay(k)$$
$$\lim_{k \to \infty} y(k) = (c^{\top}y(0))\mathbb{1}_n$$

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Averaging + attachment to initial opinion (prejudice, F-J model)

$$y(k+1) = Ay(k) + \Lambda y(0)$$
  
 $\lim_{k \to \infty} y(k) = V \cdot y(0), \quad \text{for } V = (I_n - A)^{-1} \Lambda$   
 $c = V^{\top} \mathbb{1}_n / n$ 

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level of closure: $a_{ii}$ diagonal entries of influence matrixsocial power: $c_i$ entries of centrality vector

# (1/3) Prediction of individual final opinions

#### balanced random-intercept multilevel longitudinal regression

	(a)	(b)	(c)
F-J prediction		0.897***	1.157***
		(0.018)	(0.032)
initial opinions			-0.282***
			(0.031)
log likelihood	-8579.835	-7329.003	-7241.097

Standard errors are in parentheses; \*  $p \le 0.05$ , \*\*  $p \le 0.01$ , \*\*\*  $p \le 0.001$ ; maximum likelihood estimation with robust standard errors; n = 1,800.

#### FJ averaging model is predictive for risk/reward choice dilemmas

# (2/3) Prediction of individual level of closure

#### balanced random-intercept multilevel longitudinal regression

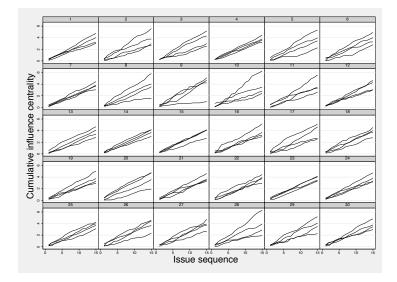
individual's "closure to influence" as predicted by:

- individual's prior centrality  $c_i(s)$
- individual's time-averaged centrality  $\bar{c}_i(s) = \frac{1}{s} \sum_{t=1}^{s} c_i(t)$

	(a)	(b)	(c)
$c_i(s)$		0.336***	
$\overline{c}_i(s)$		0.002	0.404** -0.018***
$s  imes c_i(s) \ s  imes ar{c}_i(s)$		0.171	0.095***
log likelihood	-367.331	-327.051	-293.656

#### prior and cumulative prior centrality predicts individual closure

# (3/3) Prediction of cumulative influence centrality



individuals accumulate influence centralities at different rates, and their time-average centrality stabilizes to constant values

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## Appraisal systems and collective learning

### Teams and tasks

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models/conditions for learning correct appraisals and achieving optimal assignments model/conditions for failure to learn and correctly assign

- TMS studied in Applied Psychology & Organization Science
- members' collective understanding of which members possess what skills and knowledge, based on sequence of transactions:

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- members' collective understanding of which members possess what skills and knowledge, based on sequence of transactions:
  - I as members observe the task performances of other members
  - their understanding of "who knows what" tends to become more accurate and more similar
  - **③** leading to greater coordination and integration of members' knowledge
  - tasks assigned to members most likely to possess the appropriate skills.
- empirical research (different team types and settings) shows positive relationship between TMS development and team performance

## Selected literature on learning in appraisal systems

- D. M. Wegner. Transactive memory: A contemporary analysis of the group mind. In B. Mullen and G. R. Goethals, editors, *Theories of Group Behavior*, pages 185–208. Springer Verlag, 1987
- K. Lewis. Measuring transactive memory systems in the field: Scale development and validation. *Journal of Applied Psychology*, 88(4):587–604, 2003
- J. R. Austin. Transactive memory in organizational groups: the effects of content, consensus, specialization, and accuracy on group performance. *Journal of Applied Psychology*, 88(5):866, 2003

- A. Nedić and A. Ozdaglar. Distributed subgradient methods for multi-agent optimization. *IEEE Trans. Autom. Control*, 54(1):48–61, 2009



A. Jadbabaie, A. Sandroni, and A. Tahbaz-Salehi. Non-Bayesian social learning. *Games and Economic Behavior*, 76(1):210–225, 2012

# Tasks, skills and assignments

- team: *n* individuals with skills  $x > 0_n$ ,  $x_1 + \cdots + x_n = 1$
- decomposable tasks, assignment percentages  $w > 0_n$ ,  $w_1 + \cdots + w_n = 1$

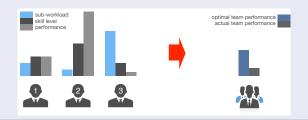


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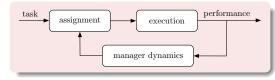
- individual performance:  $p_i(w) = x_i/w_i$
- team performance: maximized at  $w^* = x$



# Detour: manager dynamics

## **Model description**

- observes indiv. performance
- adjusts sub-task assignment

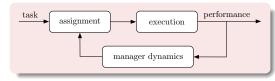


$$\frac{dw_i}{dt} = w_i \Big( p_i(w) - \sum_{k=1}^n w_k p_k(w) \Big)$$

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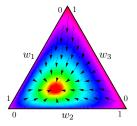


$$\frac{dw_i}{dt} = w_i \Big( p_i(w) - \sum_{k=1}^n w_k p_k(w) \Big)$$

Theorem (Learning/optimality in manager)

$$\lim_{t\to\infty}w(t) = w^* = x$$

- manager learns individuals' skills
- assignments asymp optimal

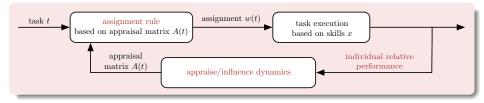


# Assign/appraise/influence dynamics

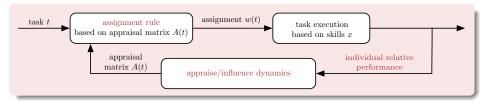
## Network of interpersonal appraisals

- $a_{ij}$  = individual *i*'s evaluation of  $x_j$
- $A = (a_{ij})_{n \times n}$  is row-stochastic
- weighted digraph





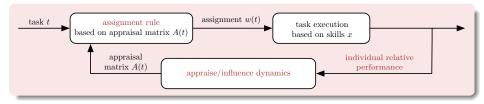
# Assign/appraise/influence dynamics: Model assumptions



### 1. assignment rules:

appraisal average:  $w(t) = \frac{1}{n} \mathbb{1}_n^\top A(t)$ appraisal centrality:  $w(t) = v_{\text{left}}(A(t))$  (eigenvector centrality score)

# Assign/appraise/influence dynamics: Model assumptions



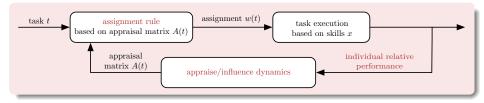
## 2. relative performance:

individual *i* observes a feedback signal

$$\phi_i = (\text{performance by } i) - (\text{average performance of observed subgroup})$$
  
=  $p_i - \sum_k m_{ik} p_k$ ,

where  $\{m_{ij}\}$  row-stochastic encodes an observation graph

# Assign/appraise/influence dynamics: Model assumptions



## 3. appraise dynamics:

individual *i* updates appraisals via feedback signal:

- if  $\phi_i > 0$ , then  $a_{ii}(t) \nearrow$  and  $a_{ij}(t) \searrow$
- "simplest dynamics" to mantain A(t) primitive and row-stochastic

### 4. influence dynamics:

individuals engage in consensus opinion formation

- continuous-time DeGroot (Laplacian flow)
- influence matrix = appraisal A(t)

# Assign/appraise/influence dynamics: Equations

appraise dynamics: "simplest dynamics"

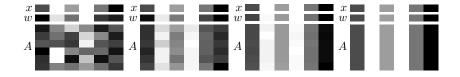
$$\left\{ egin{array}{ll} \dot{a}_{ii} &= a_{ii}(1-a_{ii})\phi_i\ \dot{a}_{ij} &= a_{ii}a_{ij}\phi_i \end{array} 
ight.$$

influence dynamics: continuous-time DeGroot

$$\dot{A}(t) = -(I_n - A(t))A(t)$$

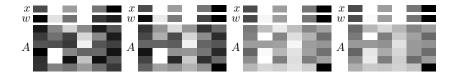
$$\dot{A} = \lambda_1 F_{\text{appraise}}(A, \phi) + \lambda_2 F_{\text{influence}}(A)$$
  
=  $\lambda_1 \text{diag}(\phi(t)) \text{diag}(A(t))(I_n - A(t)) - \lambda_2 (I_n - A(t))A(t)$   
= ...

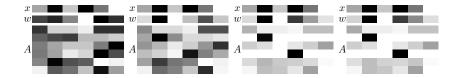
# What could happen?



# What could happen?







# Asymptotic learning and/or optimality in nominal settings

standing assumptions:

- A(0) irreducible with positive diagonal
- appraisal centrality

Theorem (assign/appraise/influence dynamics)

If observation graph has globally reachable node, then

- collective learning:  $\lim_{t\to\infty} A(t) = \mathbb{1}_n x^\top$
- **2** optimal assignment:  $\lim_{t\to\infty} w(t) = v_{\text{left}}(A^*) = w^*$

#### Theorem (assign/appraise (no influence))

If observation graph is strongly connected, then

• incorrect learning:  $\lim_{t\to\infty} A(t) = A^*$ 

**2** optimal assignment:  $\lim_{t\to\infty} w(t) = v_{\text{left}}(A^*) = w^*$ 

### Remarkably, assignment dynamics is again replicator

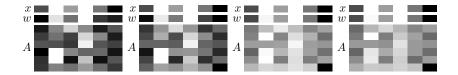
$$\dot{w}_i = w_i \left( a_i \phi_i(w) - \sum_{k=1}^n w_k a_k \phi_k(w) \right)$$

recall manager dynamics:

$$\dot{w}_i = w_i \Big( \phi_i(w) - \sum_{k=1}^n w_k \phi_k(w) \Big)$$

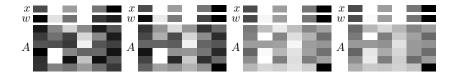
# Assign/appraise/influence versus assign/appraise

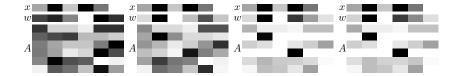




# Assign/appraise/influence versus assign/appraise





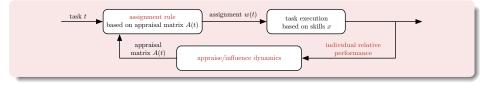


### Incorrect learning and suboptimal assignment if:

- assignment rule: appraisal average (and no influence dynamics)
- 2 appraise dynamics: weaker assumptions on observation graph
- **(3)** influence dynamics: prejudice model (F-J + model)

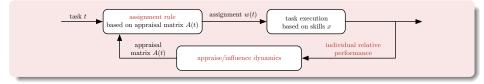
# Lessons learned: Minimum conditions for collective learning

- individual performance proportional to skill/workload, & appraisals are updated upon observation of relative performance
- 2 objectives: asympt optimal assignment and/or collective learning
- 3 key activities: assign/appraise/influence



# Lessons learned: Minimum conditions for collective learning

- individual performance proportional to skill/workload, & appraisals are updated upon observation of relative performance
- Objectives: asympt optimal assignment and/or collective learning
- 3 key activities: assign/appraise/influence



### Lessons learned

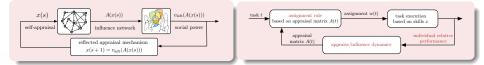
- $oldsymbol{0}$  observation graph: better connectivity properties  $\implies$  better learning
- assign: appraisal centrality > appraisal average
- influence / consensus formation helps

unless prejudice (no learning nor optimality)

## Summary

## Contributions

- dynamics and feedback in sociology and organization science
- domains: risk/reward choice dilemmas, decomposable tasks
- a new perspective on social power, self-appraisal, influence networks
- a new explanation of team learning and rationality



### Next steps

- extend the math to explain more behaviors
- 2 validate models with controlled experiments / massive online data